

**From:** BDS4530@aol.com@inetgw  
**To:** Microsoft ATR  
**Date:** 1/28/02 1:54pm  
**Subject:** Microsoft Settlement

Dear Ms. Hesse:

I am a retired government employee who taught software courses for the Navy. My students included military as well as civilians. These were the teams, made up of both men and women, that produced training manuals and exams for the Navy.

After testing many different software programs Microsoft was chosen for a number of reasons; it was very computer friendly and the company offered help desk assistance when no other company did. At that time, because all of us were new to computers, these were most compelling reasons.

I do not understand why our government, in this country of freedom and opportunity, insists on the continued harrassment of this young man. Who's next? What other country in recent times has produced such a creative mind? Has democracy actually come to this?

Sincerely,

Bettye D. Schmollinger

**CC:** fin@mobilizationoffice.com@inetgw